

INTERNATIONAL STANDARD

ISO
9002

First edition
1987-03-15



INTERNATIONAL ORGANIZATION FOR STANDARDIZATION
ORGANISATION INTERNATIONALE DE NORMALISATION
МЕЖДУНАРОДНАЯ ОРГАНИЗАЦИЯ ПО СТАНДАРТИЗАЦИИ

Quality systems — Model for quality assurance in production and installation

Systèmes qualité — Modèle pour l'assurance de la qualité en production et installation

Reference number
ISO 9002:1987 (E)

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work.

Draft International Standards adopted by the technical committees are circulated to the member bodies for approval before their acceptance as International Standards by the ISO Council. They are approved in accordance with ISO procedures requiring at least 75 % approval by the member bodies voting.

International Standard ISO 9002 was prepared by Technical Committee ISO/TC 176, *Quality assurance*.

Users should note that all International Standards undergo revision from time to time and that any reference made herein to any other International Standard implies its latest edition, unless otherwise stated.

Contents

	Page
0 Introduction	1
1 Scope and field of application	1
1.1 Scope	1
1.2 Field of application	1
2 References	1
3 Definitions	1
4 Quality system requirements	1
4.1 Management responsibility	1
4.2 Quality system	2
4.3 Contract review	2
4.4 Document control	2
4.5 Purchasing	3
4.6 Purchaser supplied product	3
4.7 Product identification and traceability	3
4.8 Process control	3
4.9 Inspection and testing	4
4.10 Inspection, measuring and test equipment	4
4.11 Inspection and test status	5
4.12 Control of nonconforming product	5
4.13 Corrective action	5
4.14 Handling, storage, packaging and delivery	5
4.15 Quality records	5
4.16 Internal quality audits	6
4.17 Training	6
4.18 Statistical techniques	6