INTERNATIONAL STANDARD

ISO 22379

First edition
2022-09

Security and resilience — Guidelines for hosting and organizing citywide or regional events

ISO 22379:2022 - Preview only Copy via ILNAS e-Shop

Reference number
ISO 22379:2022(E)

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Published in Switzerland

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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular, the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation of the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT), see www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 292, *Security and resilience*.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

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Introduction

Cities, regions and countries support the hosting of high-profile public events as a means of attracting national and international attention to opportunities for business, citywide or regional development, population growth and tourism.

Large events, such as national or international sporting championships, cultural or societal arrangements, conferences and exhibitions, or entertainment concerts, deliver significant direct and indirect economic benefits to the host city, region or country, when effectively arranged.

Commensurate with the opportunities for development and growth, the demands of hosting extensive events are accompanied by a range of financial, commercial and operational risks to the city, region or country, which need to be responsibly managed.

The nature of extensive and complex events is such that the overall level of risk of the city or region will be influenced prior to the event, during the event and post event. The level of risk to the city or region from existing hazards and threats can be affected by the event, conversely, the city or regions current level of risk can influence, either positively or negatively, the level of risk of the event activities.

Both the level of risk of the event and the level of risk of the host city, region or country, and their interdependency, will need assessments to determine that the most effective risk management strategies are implemented to execute a successful event.

This document has been developed as guidance for cities, regions and countries to manage large events and minimize the impact on public finance, support infrastructure and community services in hosting extensive events.

This document provides guidance to event hosts and organizers to identify, assess and evaluate identified hazards and threats that can impact upon an event, and taken into consideration prior to decisions being taken to host or organize an event, and how risks can be treated.

This document contains best practice initiatives for the delivery of safe, secure and sustainable events, and provide a systematic process and framework for collaboration between an event host and an event organizer in the preparation and realization of high-profile public events.

This document provides guidelines for any organization, public or private, responsible for hosting or organizing a citywide or regional event and can be used by any organization engaged in the preparation and realization of high-profile public events.

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Security and resilience — Guidelines for hosting and organizing citywide or regional events

1 Scope

This document gives guidance on hosting and organizing citywide or regional events.

It provides principles applicable to any host and organizer of citywide or regional events.

This document will help hosts and organizers to plan and execute a safe, secure and sustainable event by:

— introducing a process for cooperation between the host and organizer;

— identifying and involving relevant interested parties;

— identifying the economic, environmental and societal impact caused by the event;

— establishing necessary measures to manage risks introduced by or affecting the event;

— establishing necessary measures to deliver the event;

— providing critical services to the public and to the event;

— providing interested parties and the public with information;

— providing future hosts and organizers of similar events with lessons identified;

— introducing an event legacy plan consistent with the long-term objectives for the city or region.

This document is general and strategic and does not include detailed descriptions or how to plan and execute specific tasks.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 22300, *Security and resilience — Vocabulary*

ISO 31000, *Risk management*

3 Terms and definitions

For the purposes of this document, the terms and definitions given in ISO 22300, ISO 31000 and the following apply.

ISO and IEC maintain terminology databases for use in standardization at the following addresses:

— ISO Online browsing platform: available at https://www.iso.org/obp

— IEC Electropedia: available at https://www.electropedia.org/

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