



**Documents relevant to EN 301 549 (V1.1.1)**  
**"Accessibility requirements suitable for public procurement of  
ICT products and services in Europe"**



## Reference

RTR/HF-00101550v113

## Keywords

accessibility, HF, ICT, procurement

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## Foreword

This Technical Report (TR) has been produced by ETSI Technical Committee Human Factors (HF).

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## Modal verbs terminology

In the present document **"should"**, **"should not"**, **"may"**, **"need not"**, **"will"**, **"will not"**, **"can"** and **"cannot"** are to be interpreted as described in clause 3.2 of the [ETSI Drafting Rules](#) (Verbal forms for the expression of provisions).

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## Introduction

The present document was prepared in response to Phase 2 of Mandate M 376 [i.9] from the European Commission to CEN, CENELEC and ETSI.

The primary objective of Mandate M 376 was to produce a European Standard (EN 301 549 (V1.1.1) [i.3]), hereafter, for the purpose of the present document, called "the EN", that sets out in a single source, detailed, practical and quantifiable functional accessibility requirements which: take note of global initiatives in that field, are applicable to all ICT products and services identified in Phase I, and are usable in public procurement.

The present document is one of two Technical Reports that support the EN. The present document lists the standards and technical specifications used in the creation of the compliance requirements for accessibility set out in EN 301 549 (V1.1.1) [i.3]. It also provides a source reference for other documents needed to implement the test procedures required by the EN.

The present document also notes new test methods developed during the work on the EN and identifies exceptional cases where further research was found to be necessary. It does not address additional sources or issues raised during the creation of later versions of the EN.

A second Technical Report (TR 101 551 [i.7]) gives guidance to procurers on the award criteria relevant to each area of user needs in the products and services under consideration.