



Institut luxembourgeois de la normalisation
de l'accréditation, de la sécurité et qualité
des produits et services

ILNAS-EN ISO 41015:2023

Facility management - Influencing organizational behaviours for improved facility outcomes (ISO 41015:2023)

Facility management - Influencer les
comportements organisationnels pour
obtenir de meilleurs résultats en matière
d'installations (ISO 41015:2023)

Facility Management - Beeinflussung des
Organisationsverhalten zur Verbesserung
der Resultate von Facilities (ISO
41015:2023)

04/2023



National Foreword

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**Facility management - Influencing organizational
behaviours for improved facility outcomes (ISO
41015:2023)**

Facility management - Influencer les comportements
organisationnels pour obtenir de meilleurs résultats en
matière d'installations (ISO 41015:2023)

Facility Management - Beeinflussung des Verhaltens
zur Verbesserung der Ergebnisse von Einrichtungen
und der Benutzererfahrung (ISO 41015:2023)

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European foreword

This document (EN ISO 41015:2023) has been prepared by Technical Committee ISO/TC 267 "Facility management" in collaboration with Technical Committee CEN/TC 348 "Facility Management" the secretariat of which is held by SN.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by October 2023, and conflicting national standards shall be withdrawn at the latest by October 2023.

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The text of ISO 41015:2023 has been approved by CEN as EN ISO 41015:2023 without any modification.

Facility management — Influencing organizational behaviours for improved facility outcomes

*Facility management — Influencer les comportements
organisationnels pour obtenir de meilleurs résultats en matière
d'installations*



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