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Institut luxembourgeois de la normalisation
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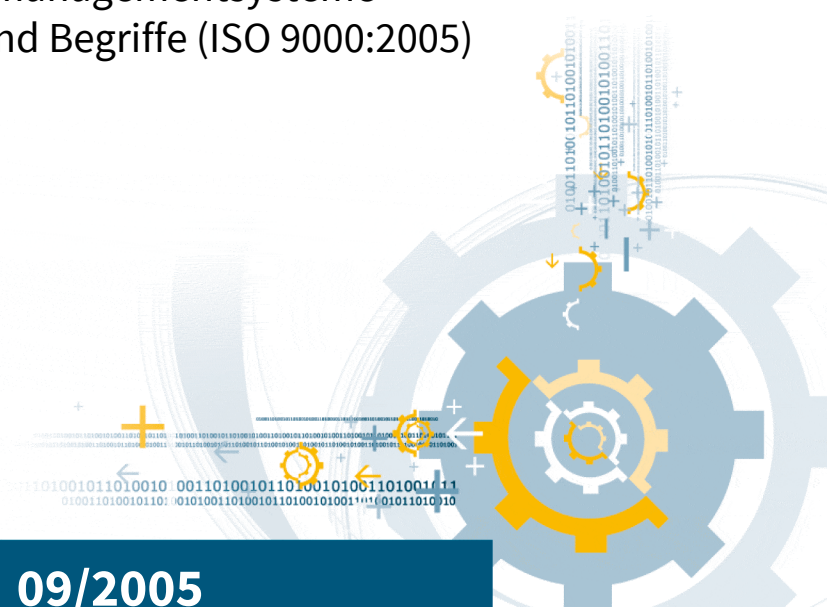
ILNAS-EN ISO 9000:2005

Quality management systems - Fundamentals and vocabulary (ISO 9000:2005)

Systemes de management de la qualité -
Principes essentiels et vocabulaire (ISO
9000:2005)

Qualitätsmanagementsysteme -
Grundlagen und Begriffe (ISO 9000:2005)

09/2005



National Foreword

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EUROPEAN STANDARD ^{ILNAS-EN ISO 9000:2005} **EN ISO 9000**
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EUROPÄISCHE NORM

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Supersedes EN ISO 9000:2000

English Version

**Quality management systems - Fundamentals and vocabulary
(ISO 9000:2005)**

Systèmes de management de la qualité - Principes
essentiels et vocabulaire (ISO 9000:2005)

Qualitätsmanagementsysteme - Grundlagen und Begriffe
(ISO 9000:2005)

This European Standard was approved by CEN on 12 September 2005.

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COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

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Foreword

This document (ISO 9000:2005) has been prepared by Technical Committee ISO/TC 176 "Quality management and quality assurance", Subcommittee 1, "Concepts and terminology", in collaboration with the CEN Management Centre (CMC).

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by March 2006, and conflicting national standards shall be withdrawn at the latest by March 2006.

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The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO 9000:2005 was prepared by Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 1, *Concepts and terminology*.

Annex A of this International Standard is for information only. It includes concept diagrams that provide a graphical representation of the relationships between terms in specific fields relative to quality management systems.

ILNAS-EN ISO 9000:2005
**INTERNATIONAL
STANDARD**

**ISO
9000**

Third edition
2005-09-15

**Quality management systems —
Fundamentals and vocabulary**

*Systèmes de management de la qualité — Principes essentiels et
vocabulaire*



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Foreword

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ISO 9000 was prepared by Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 1, *Concepts and terminology*.

This third edition cancels and replaces the second edition (ISO 9000:2000). It includes the changes accepted in the Draft Amendment ISO/DAM 9000:2004.

Annex A includes concept diagrams that provide a graphical representation of the relationships between terms in specific fields relative to quality management systems.