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Part 1: Specification

*Technologies de l'information — Gestion de services —
Partie 1: Spécifications*

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ISO copyright office
Case postale 56 • CH-1211 Geneva 20
Tel. + 41 22 749 01 11
Fax + 41 22 749 09 47
E-mail copyright@iso.org
Web www.iso.org

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