
**Information technology — Service
management —**

**Part 1:
Service management system
requirements**

*Technologies de l'information — Gestion des services —
Partie 1: Exigences du système de gestion des services*



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ISO copyright office
Case postale 56 • CH-1211 Geneva 20
Tel. + 41 22 749 01 11
Fax + 41 22 749 09 47
E-mail copyright@iso.org
Web www.iso.org

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